

Warranty

Consumer Lifetime Warranty on Faucet and Handle Glass

Glass Faucet, LLC faucet and handle glass carry a lifetime warranty for the original consumer purchaser to be free from defects in material and workmanship. The tempered surface of the faucet is highly scratch resistant. However, it may be scratched by certain substances. Abrading the surface of the glass with abrasive cleansers, ceramics and other glass may scratch the surface and will void this warranty.

Consumer 10 year Warranty on Handle Hardware Finish

Finishes are warranted not to tarnish for a period of ten (10) years except PVD finishes which carry a lifetime warranty against tarnish. Since Oil Rubbed Bronze is a unique architectural finish intended to change over time, it is excluded from the finish warranty.

The warranty is void for any damages due to misuse, abuse, neglect, accident, improper installation, improper care of finishes or use of any replacement parts other than genuine Glass Faucet, LLC parts. The use of any lead based acidic curing adhesive, mastic or plumber's putty will void the finish warranty.

Consumer 1 year Warranty on Vessel Bowls

Vessel Bowls carry a one (1) year warranty for the original consumer purchaser to be free from defects in material and workmanship. The tempered surface of the vessel is highly scratch resistant. However, it may be scratched by certain substances. Abrading the surface of the glass with abrasive cleansers, ceramics and other glass may scratch the surface and will void this warranty. Over tightening the drain during installation may introduce stress fractures in and around the drain area compromising the vessel's structural integrity and will void this warranty.

Lifetime Warranty on Ceramic Disc Cartridge

Glass Faucet, LLC ceramic disc valves carry a lifetime limited warranty. All other Glass Faucet, LLC supplied non-ceramic valve cartridges (e. g. Pressure Regulating, Diverters, etc.) are under warranty for a two-year period.

This warranty is made to the original consumer purchaser in the original installation and is effective from the date of purchase as shown on the purchaser receipt. During the warranty period, Glass Faucet, LLC will replace any part which proves defective in the material and/or workmanship, under normal installation, use and service.

The warranty is the exclusive warranty granted by Glass Faucet, LLC and is lieu of all other warranties of merchant ability and fitness for a particular purpose and is further limited to defective parts replacement only. Labor charges and/or damage incurred in installation, repair or replacement as well as incidental and consequential damages connected therewith are excluded and will not be paid for by Glass Faucet, LLC. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please note that if we elect to replace the faucet, handle glass or vessel bowl, we will attempt to match the size and color as closely as possible. Due to the custom nature of each glass piece however, an exact match is impossible. Replacement parts can be obtained by returning the part, transportation charges prepaid by purchaser, to:

Glass Faucet, LLC
5200 Delmar
St Louis, MO 63108

Your Faucet Serial Number: 07-557